



**Identification
Outreach Project:
Year End Report
Summary (2011)**

**June 2009 to May
2011 Statistics**

Types of ID issued:

Photo Affidavits	3488
Birth Certificates	1566
Social Insurance	123

Top reasons consumers need ID :

Bank Accounts	66%
Employment	59%
Housing	43%
Health Care	49%
Other	28%

On Average 27% of Project Homeless Connect participants accessed ID services through CLG, making it one of the most in-demand services at the event.

Personal Income Range of Consumers:

\$0	43.44%
\$1-1000	32.99%
\$1000 or less	76.43%
\$1001-\$2000	19.17%

Male Clients	73.4%
Female Clients	26.6%

Mental Health Issue:

Yes	15%
No	85%

The Need for ID in Calgary

Every citizen has the right to an identity supported by identification.

Not having identification is a significant barrier which prevents a person from accessing a range of basic needs: renting a home, securing a job, opening a bank account, receiving welfare and/or ALSH, voting, accessing the inter-faith food bank, securing a job, and treatment and/or housing programs all require identification

Yet despite its importance, many vulnerable members of the community do not have ID and they face barriers to accessing it. They may not be able to afford the cost of ID or they may not have the necessary supporting documentation. Without ID they are unable to access the services and support that can help them meet their basic needs in the short term and over the long term, move out of poverty.

Aims of the ID Project

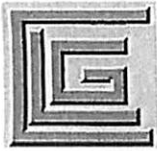
This project is designed to assist low-income, disabled, homeless, and elderly citizens seeking documentation of their identity and citizenship to obtain health care, public benefits, housing, transportation, employment and secure other essential human rights and services.

The Project has three main directives 1)provide temporary affidavit ID, a method proven successful in accessing certain immediate services and supports; 2)provide assistance in completing applications for permanent government issued identification and cards of entitlement which will include management of a fund to pay for document fees; 3)coordination of advocacy efforts and approaches seeking systemic redress.

Community ID Working Group

- Current stakeholders include: community agencies focused on addressing homelessness and reducing poverty, key government partners such as Housing and Urban Affairs, peer specialists and persons of lived experience
- Development and implementation of joint work plan with government partners
- Ongoing work with government and community partners to ensure that ID-related policies and practices address the needs of vulnerable
- Addressing barriers experienced by vulnerable groups





Identification

Project: Year End Report Summary (2011)

ID PROJECT - NEXT STEPS

The ID Project is set to continue for a further 18 months, until December 2012. This second phase will focus on improved policy implementation and community coordination and capacity.

Improved Policy Implementation

- Increase awareness and engagement of diverse stakeholders in improved policy implementation, including Registry Agents
- Strengthen feedback mechanisms between community, registries and government partners
- Engage in capacity building and training with key partners

Coordinate and Strengthen Network of Community Stakeholders

- Development and implementation of best practices and sharing of common tools, resources, and community knowledge
- Identify ongoing barriers to accessing ID and work collaboratively to address them
- Support community agencies to develop and implement impactful ID services for their clients

Key Learnings

- ID is an ongoing need in the community. Despite delivering over 5,000 pieces of ID over the past 2 years, the need has not abated.
- While important policy changes have been instituted, the successful implementation of such policies requires further support
- Specific populations continue to face significant barriers in accessing ID
- Access to ID is absolutely critical to a person's well-being in that it enables access to a range of other necessary supports

Project Outcomes

- 5177 Identification documents provided to vulnerable Calgarians at different sites around the city
- Best practices resources and tools for applying for and paying for identification documents for agencies were developed
- The Identification Legacy Database was developed. It is currently being used at two agencies (CLG and Alex Youth Clinic) and it facilitates the collection and tracking of data
- Established an on-going community working group around ID issues in Calgary, which identified and addressed issues related to accessing ID and facilitated the sharing of information between community and government stakeholders.
- Trainings with health care professionals to equip them with necessary knowledge to make proper referrals to agencies assisting with ID needs, thereby reducing the number of patients discharged from hospitals without ID.
- Ongoing work with government and community partners to ensure that recent ID policy changes and clarifications address the needs of vulnerable Calgarians:
 - Alberta Health Care Insurance Plan Pilot
 - Address Authorization (aka. Homeless ID)
 - Identity Verification (aka. Homeless ID)
- Assisted Red Deer's Central Alberta Community Legal Clinic (CACLC) develop and implement a temporary photo affidavit ID program
 - Currently working with Saskatchewan's Project Homeless Connect Committee to implement ID services for Regina and Saskatoon PHC events
 - Currently working with the University of Toronto's Pro Bono Services to implement a temporary affidavit ID program

